

Farnborough Centre for Health

Apollo Rise, Southwood Business Park, Farnborough, GU14 0NP

Farnborough Centre for Health is planned to open in summer 2020 providing:

- A refurbished building designed to deliver health and care services based around your needs
- A range of primary care services located next to each other, allowing them to work more closely together to make patient care seamless and more joined up
- High quality care with better patient experiences and health outcomes
- Improved physical access with electronic doors, hoist and therapy bed, accessible lift and toilets
- Improved availability of services



Timeline



Services to be based at Farnborough Centre for Health

Voyager Family Health GP Practice

Voyager Family Health will relocate to Farnborough Centre for Health, offering general practice services for its registered patients. In April 2019 Milestone Surgery and Southwood Practice merged creating a practice with a patient list size of 18,500. The practice is expected to grow with the new housing developments underway in the area.



Moving to modern premises will create additional space for the practice. It will also allow the opportunity for other services to be located in the building to meet the changing needs of the local population.

The practice aims to employ a greater range of skilled healthcare professionals within the team, including physician associate and social prescribing link worker. This will mean that patients can be better directed to the clinician with the right expertise for their individual needs. To find out more visit: www.voyagerfamilyhealth.co.uk

Community Maternity Hub

The local maternity team support up to 900 women in Farnborough each year. Farnborough Centre for Health will house a Community Maternity Hub where women can access the midwives in one place. The Community Maternity Hub will offer an improved and personalised service with flexibility of appointments available seven days a week. The midwives will hold education sessions to include stopping smoking, choice of birth place, breast feeding advice and support and diabetes in pregnancy.

Rushmoor Voluntary Services

Volunteer led services will be on site to provide health and wellbeing advice and may include support groups, one-to-one sessions and social prescribing, helping people in Farnborough to play a full and active part in the life of the local community. To find out more visit: www.rvs.org.uk

Talking Therapies

TalkPlus is an NHS service which provides therapy for people aged 16 and above who are experiencing common mental health problems such as stress, sleep issues, worry, low mood, depression, phobias, or OCD.

Patients can self refer into the service or may be referred by a healthcare professional. The Farnborough Centre for Health will enable TalkPlus to expand its service to help more people. To find out more visit: www.talkplus.org.uk

Farnborough Integrated Care Team (ICT)

The Farnborough ICT was set up to support the most vulnerable local people with complex and chronic needs. The team has grown, responding to the needs of local people, and now need to relocate to bigger premises.

The team is made up of clinicians and care professionals, including community nurses, paramedic practitioners, dementia link practitioners, mental health practitioners, clinical pharmacists, therapists, and social workers, working as a single multidisciplinary team, providing care focused on individual needs.

The team helps people feel more confident in their health, personal wellbeing and helps improve their overall experience of health services.

Other benefits of this new way of working together include:

- Improved communication
- Coordination of services and care
- A reduction in social isolation
- Additional support for carers
- Less demand on other services (e.g.GP home visits)
- Following ICT support, patients are less likely to access emergency services.

Moving to Farnborough Centre for Health will allow the team to expand further to improve the range of care available locally. To find out more visit:

www.northeasthampshireandfarnhamccg.nhs.uk



Parking

There will be 75 free parking spaces on site, with dedicated spaces for people with disabilities, parent and child and a drop off point. There will also be cycle storage and electric vehicle charging points.



Transport Plan

We know that transport links are a concern to people. We are working with local councils, bus service providers and Rushmoor Voluntary Services to create a new bus service. A clear plan is expected by the end of 2019 aiming to improve current bus services. Further updates will be available on the CCG website:

www.northeasthampshireandfarnhamccg.nhs.uk

Voluntary Transport Services

Dial-a-Ride provide transport services to support older people and those with limited mobility. All drivers are DBS checked to ensure your safety. To find out more visit:

www.rvs.org.uk/transport/dial-a-ride/

Farnborough GP Practice Locality Priorities

Many GP practice premises in Farnborough are now too small for the growing population and in many cases are in need of modernisation. Rehousing the Voyager Family Health GP practice in the Farnborough Centre for Health is just one of the solutions we have been working on. Other Farnborough priority projects include:

- A planning application has been approved by Rushmoor Borough Council to extend Giffard Drive Surgery. The extension will provide additional clinical rooms and associated support space. The project will improve physical access and provide a greater range of services to meet increasing need. **Construction will begin in 2019**
- Financial support has been identified to provide more space for Alexander House Surgery. Options for development are being explored.

If you have any comments, questions or feedback please telephone: **01252 335154** or email: **NEHFCCG.public@nhs.net** or visit the North East Hampshire and Farnham Clinical Commissioning Group website for further information:

www.northeasthampshireandfarnhamccg.nhs.uk

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